

Vibe and Kinetic Controller — Programming

Height-adjustable desk base — controller programming procedures. Availability of each feature depends on your model.

■ RESET THE DESK

Use this procedure to reset the desk. ENSURE the space below the desk is completely clear.

1. Press and hold the down button until the columns reach their lowest point. This is because the columns synchronize with each other when they are at the bottom.
2. Hold the down arrow until the LED display reads "RST"
3. Press the down arrow again. The desk should bump down slightly, rise, and stop.
4. If the "RST" message does not clear, unplug the desk for 30 seconds so it 'loses its memory'. Plug in and start from step 1

■ PROGRAMMING ONE-TOUCH MODE or CONSTANT-TOUCH MODE

Use this procedure to choose how the Handset's UP/DOWN buttons behave: One-Touch (press once, desk moves on its own) or Constant-Touch (desk moves only while the button is held).

5. Press the DOWN button on the Handset (part 7) until the base reaches its lowest position.
6. Press and hold the DOWN button again until the LED display reads "RST".
7. Press and hold the "1" button (about 5 seconds) while the LED flashes "RST", until the display switches to one of the following:
 - 10.1 = One-Touch
 - 10.2 = Constant-Touch
8. Release the "1" button.
9. Press the "1" button again, repeatedly, until the desired setting is reached.
10. Once the desired setting is displayed, release the button and wait about 5 seconds for the display to return to "RST".
11. Press and hold the DOWN button until the desk lowers slightly, then rises a little, and stops.
12. Release the button. The new setting is saved and the desk is ready to use.

■ MATCHING THE ACTUAL HEIGHT TO THE LED DISPLAY

Use this procedure if the height shown on the LED display does not match the desk's actual lowest height.

1. Press the DOWN button on the Handset (part 7) until the base reaches its lowest position.
2. Measure the distance from the floor to the top surface of the desktop.
3. Compare your measurement to the number on the LED display. If they do NOT match, continue with the remaining steps below.
4. Press and hold the DOWN button until the LED display reads "RST".
5. Press and hold the "M" button (about 5 seconds) until the LED displays the flashing height. (If the display returns to "RST" before this step is complete, repeat Step 4.)
6. Use the UP/DOWN buttons to change the starting height value so that it matches your measurement.
7. Wait about 5 seconds for the display to return to "RST".
8. Press and hold the DOWN button again until the desk lowers slightly, then rises a little, and stops.
9. Release the button. The new starting height value is saved and the desk is ready to use.

Note: The LED display has a tolerance of ± 0.1 ".

■ SETTING or CLEARING THE UPPER & LOWER LIMITS

This base is designed to travel across its full minimum-to-maximum height range. If you prefer to restrict the desk to a narrower range, follow the steps below.

Before starting, make sure the power is ON and a number reads in the LED display. (If no number appears, follow the Reset procedure described in the USE section.)

To Remove the Upper/Lower Limit Positions

1. Press and hold the "M" button until the LED display flashes "S-", then release it.
2. Within 5 seconds, press and hold the "M" button again for about 2 seconds.
3. The LED display will change to "555" and then automatically return to the height display. The upper and lower limits are now removed.

To Set the Upper-Limit Position

1. Use the UP/DOWN buttons to move the base to the desired maximum-height position.
2. Press the "M" button and release. The LED display will flash "S-".
3. Press and hold the "M" button (about 2 seconds) until the LED display changes to "999".
4. The display will automatically return to the selected height. The new upper limit is now set.

To Set the Lower-Limit Position

1. Use the UP/DOWN buttons to move the base to the desired minimum-height position.
2. Press the "M" button and release.
3. Press the DOWN button and release. The LED display will flash "S-".
4. Press and hold the "M" button (about 2 seconds) until the LED display changes to "000".
5. The display will automatically return to the selected height. The new lower limit is now set.

⚠ A RESET procedure requires the desk base to fully retract down (beyond any lower limit set).

Please ensure you have proper clearance below the desk base before proceeding.

You may need to remove the Upper/Lower Limit Positions so that the desk retracts fully down

***Note:** After the upper and lower limits are set, previously saved memory positions (1, 2, 3, 4) may fall outside the new range. If so, simply reset the memory positions.*

***Note:** If you attempt to revise a previously set upper or lower limit and the new position is outside the existing range, you will need to remove the existing upper/lower limits first.*

Controller — Programming

■ HANDSET LOCK and UNLOCK

To Lock the Handset

1. Press and hold the "M" button (about 5 seconds) until the LED display switches to "S-" and then to "LOC".
2. Release the button.

To Unlock the Handset

1. Press and hold the "M" button (about 5 seconds) until the LED switches from "LOC" to the height display.
2. Release the button.

■ CHANGING INCHES TO CENTIMETERS

1. Press the DOWN button on the Handset until the base reaches its lowest position.
2. Press and hold the DOWN button again until the LED display reads "RST".
3. Press and hold the "2" button (about 5 seconds) while the LED flashes "RST", until the display switches to one of the following:
 - 10.3 = cm
 - 10.4 = inches
4. Release the "2" button.
5. Press the "2" button again, repeatedly, until the desired setting is reached.
6. Once the desired setting is displayed, release the button and wait about 5 seconds for the display to return to "RST".
7. Press and hold the DOWN button until the desk lowers slightly, then rises a little, and stops.
8. Release the button. The new measurement setting is saved and the desk is ready to use.

■ CHANGING ANTI-COLLISION SENSITIVITY

1. Press the DOWN button on the Handset until the base reaches its lowest position.
2. Press and hold the DOWN button again until the LED display reads "RST".
3. Press and hold the UP button (about 5 seconds) while the LED flashes "RST", until the display switches to one of the following:
 - 10.5 = 10 kg pressure (most sensitive)
 - 10.6 = 15 kg pressure (middle setting)
 - 10.7 = 20 kg pressure (least sensitive)
4. Release the UP button.
5. Press the UP button again, repeatedly, until the desired setting is reached.
6. Once the desired setting is displayed, release the button and wait about 5 seconds for the display to return to "RST".
7. Press and hold the DOWN button until the desk lowers slightly, then rises a little, and stops.
8. Release the button. The new anti-collision sensitivity setting is saved and the desk is ready to use.

Controller — Troubleshooting

⚠ Most issues resolve by resetting the base — see the reset instructions in the Programming section. Before resetting, make sure there is nothing under the base; the desk must lower fully to its lowest level or it will not reset properly.

Before further troubleshooting, confirm that all connections are tight and intact.

Issue	Solution
ASR/RST Error Code	Reset the base.
No power / LED light on control box is off	The control box may be damaged — contact us for replacement.
E01/E02 Error Code (column overload protection, mechanism abnormal stop)	1. Reset the base. 2. Check the tightness of the cables/connectors if resetting the base does not work. This reading displays if the desk has been used for too long. It is a shut down safety mechanism to avoid overheating. The motors are designed for use 2 minutes on / 18 minutes off. 3. If the issue persists, contact Workspace48 Customer Care.
E07/E08 Error Code (signal feedback abnormal)	1. Reset the base. 2. Check the tightness of the cables/connectors if resetting the base does not work. Unplug and plug in the cords until there is a click, to clear the reading 3. If the issue persists, contact Workspace48 Customer Care.
H01 Error Code (controller overheat)	1. Disconnect the power for 1 minute. 2. Reconnect the handset.
Handset display error (e.g. "88.8")	The handset may be damaged — contact Workspace48 Customer Care.