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## Installation Guide

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# Warm Prompt

 Make sure no obstacles are in the desk's path. Make sure the desktop is not touching any walls. Make sure all cords are appropriate length to accommodate the change in height.			<b>⚠ WARNING</b>  Pinch Point Keep hands and fingers clear.
 Keep children away from electric height-adjustable desks, control units and handsets. There is a risk of injury and electric shock.			
 Keep all electrical components away from liquids.			
 Do not sit or stand on the desk frame. Do not crawl or lie under the desk frame.			
 Do not place any objects taller than 20" underneath the desk.			
 Do not open any of the components - the Legs, Control Box, or Switch. There is a danger of electric shock.			
 This product is designed with a duty cycle of 10% (2 min.on,18 min. off).			
 In the event of a power outage or if the power cord is unplugged, a manual reset may be necessary-see USE section.			

## ■ USE / LIABILITY

This height adjustable desk has electric motors and is designed for use in dry work areas only

The desk height is adjustable so that it can be positioned at the most ergonomically suitable height.

Any other use is at user's risk.

Under no circumstances does the manufacturer accept warranty claims or liability claims for damages caused from improper use or handling of the desk frame.

***Important:***  
***Please read this manual carefully.***  
***If this desk is sold, please provide this manual to the buyer.***

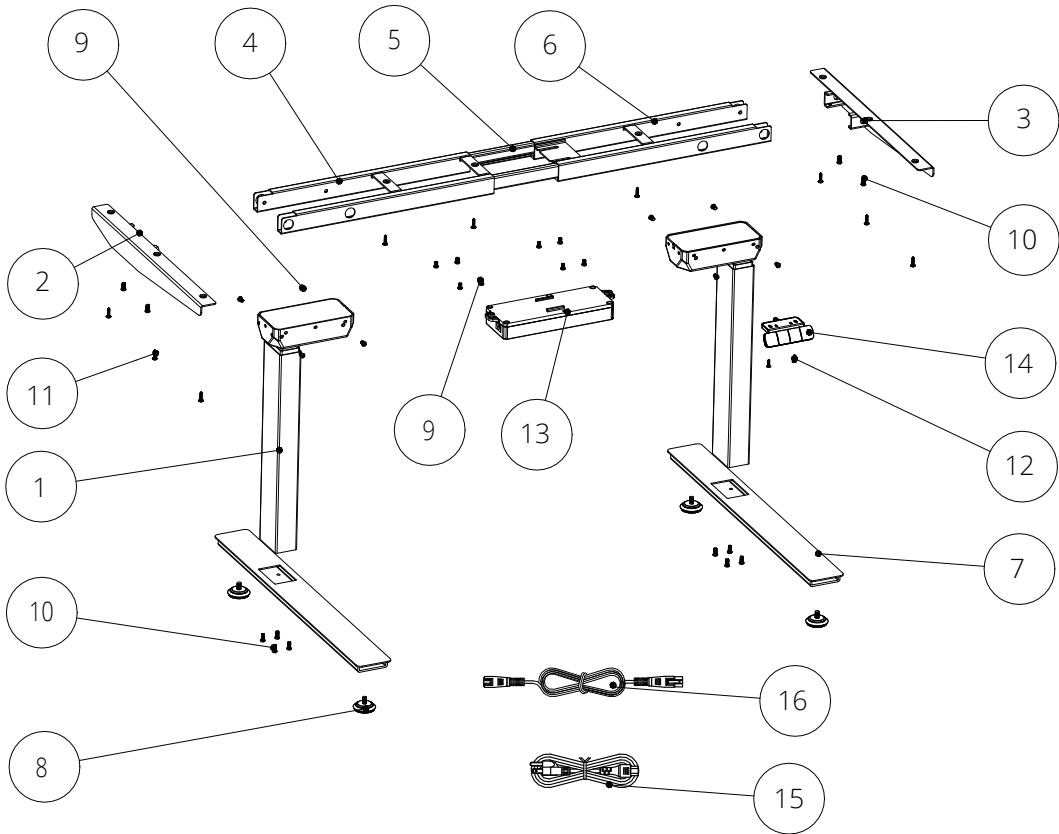
# Package Contents

20min

Installation time

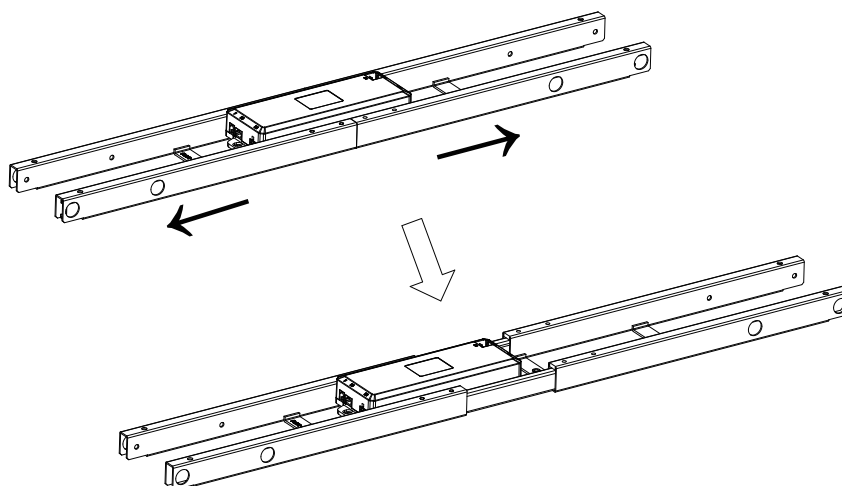
Installation personnel

Installation tools (self-provided)

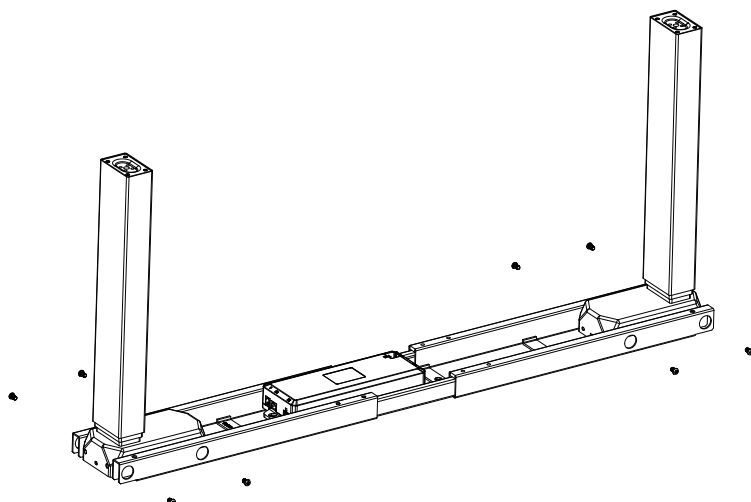


Part	Qty
1 Column	2
2 Side bracket(L)	1
3 Side bracket(R)	1
4 Frame(L)	1
5 Center rail	2
6 Frame(R)	1
7 Foot	2
8 Foot glide	4
9 M6*10 screw	16
10 M6*14 screw	12

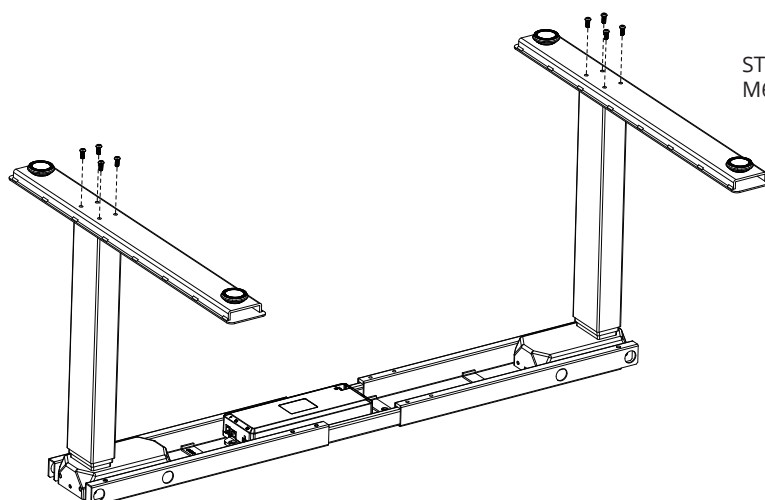
Part	Qty
11 ST5*20 screw	9
12 ST4*16 screw	2
13 Control box	1
14 Handset	1
15 Power code	1
16 Connecting cable	1



STEP 1: Insert the center rail into the frames, noting the direction of the center rail

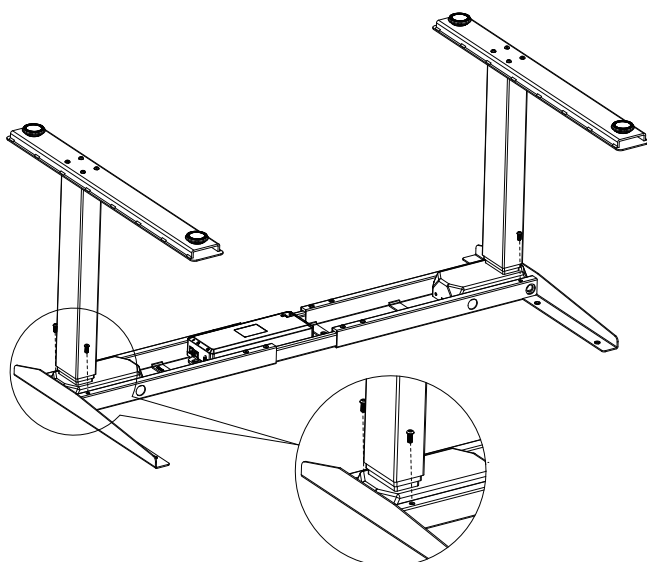


STEP 2: Install the columns on the frames with eight M6\*10 screws

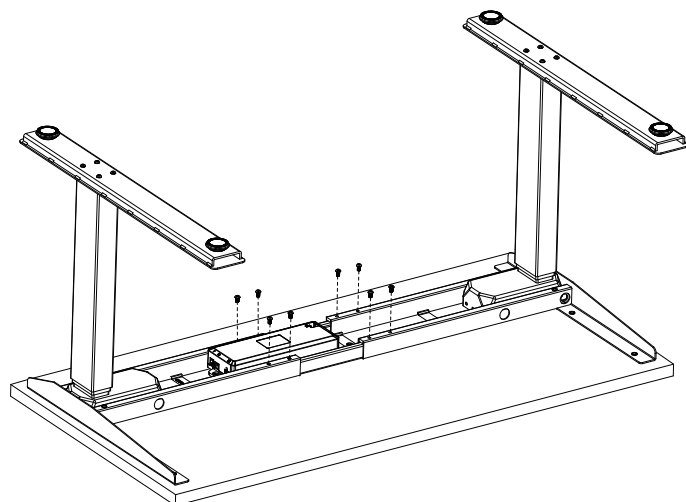


STEP 3: Install the feet on the columns with eight M6\*14 screws

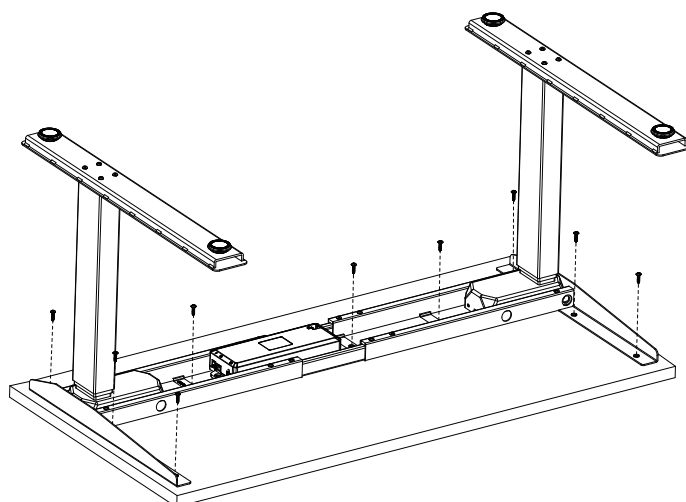




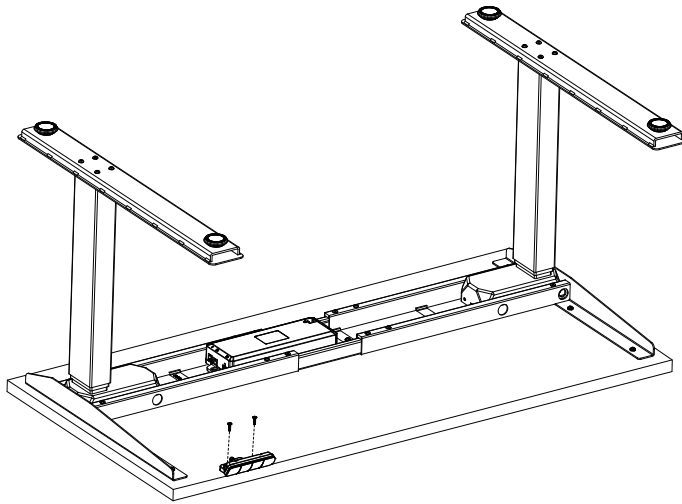
STEP 4: Install the brackets on the frames, noting the side that the feet are facing with four M6\*14 screws



STEP 5: Place the assembled frame on a flipped over work surface and position the feet apart at the desired distance, using eight M6\*10 screws

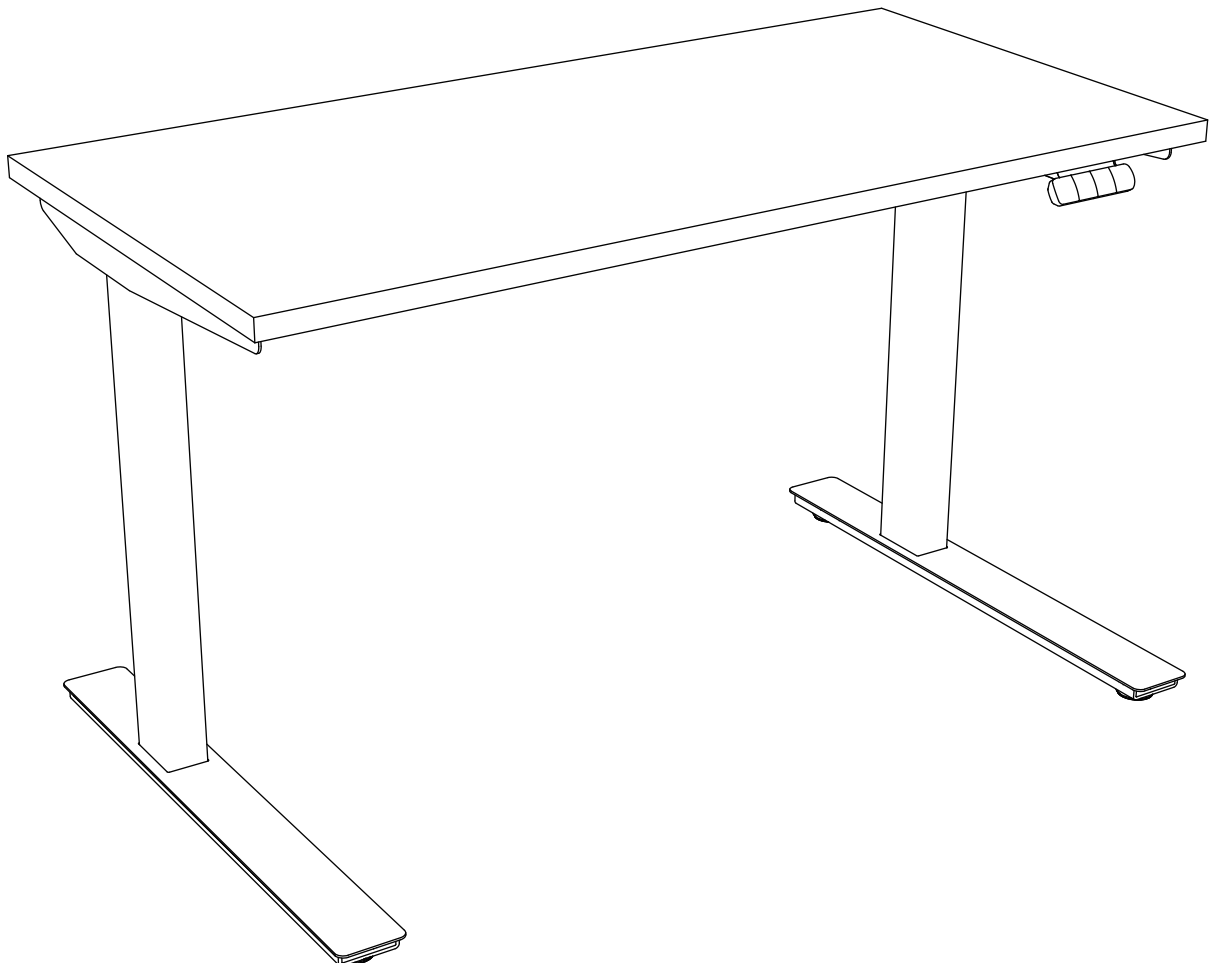


STEP 6: Use nine ST5\*20 screws to fasten the brackets and frames into the work surface



STEP 7: Install the handset on the worksurface with two ST4\*16 screws


STEP 8: Installation completed.



# Controller - Programming

## PROGRAMMING (some models)

Press the DOWN button on the Handset (part 7) until the base reaches its lowest position. Press and hold the DOWN button again until the LED display reads "RST".

Press and hold the 1 button (about 5 seconds) while the LED flashes "RST" and then switches to either: 

10.1 = One-Touch


10.2 = Constant-Touch

Release the 1 button. Press the 1 button again until the desired setting is reached. Once the chosen setting is displayed, release the button and wait about 5 seconds for the display to return to "RST".

Finish the reset process by pressing and holding the DOWN button until the desk lowers a little bit more, slightly rises and stops. Release the button. The new program setting is saved and your desk is now ready to use.

## SETTING THE LED RETRACTED HEIGHT (some models)

Press the DOWN button on the Handset (part 7) until the base reaches its lowest position. Measure the distance from floor to the top surface of the desktop. If the number on the LED display does NOT match your measurement, follow these steps:

Press and hold the DOWN button until the LED display reads "RST".  Press and hold the "M" button (about 5 seconds) until the LED displays the flashing height. (If the display returns to "RST" before the next step is taken, repeat this step.) Use the UP/DOWN buttons to change the value of the starting height so that it matches your measurement. Wait about 5 seconds and the display will return to "RST."

Finish the reset process by pressing and holding the DOWN button again until the desk lowers a little bit more, slightly rises and stops. Release the button. The new starting height value is saved and your desk is now ready to use.

Note: the LED display has a  $\pm 0.1$  tolerance.

## SETTING THE UPPER & LOWER LIMITS (some models)

This base is designed to go to its minimum and maximum heights, allowing for the widest possible range. If you prefer to change the settings to a more narrow range, follow these steps:

Make sure the power is ON and a number reads in the LED display (if no number appears, please follow the Reset procedure described in the USE section).

To Set the Upper-Limit Position:


Use the UP/DOWN buttons to move the base to the desired maximum-height position. Press the "M" button and release. Press the UP button and release. The LED display will flash "S-". Press and hold the "M" button (about 2 seconds) until the LED display changes to "999". The display will automatically return to the selected height. The new upper limit is now set.

To Set the Lower-Limit Position:

Use the UP/DOWN buttons to move the base to the desired minimum-height position. Press the "M" button and release. Press the DOWN button and release. The LED display will flash "S-". Press and hold the "M" button (about 2 seconds) until the LED display changes to "000". The display will automatically return to the selected height. The new lower limit is now set.

To Remove the Upper/Lower Limit Positions:

Press and hold the "M" button until the LED display flashes "S-" and then release it. Within 5 seconds, press the "M" button again and hold for 2 seconds. The LED display will change to "555" and then automatically return to the height display. The upper and lower limits are now removed.

 A RESET procedure requires the desk base to full retract (beyond any lower limit set).  
Please ensure that you have the proper clearance below the desk base.



After the upper and lower limits are set, the previous memory positions (1, 2, 3, 4) may be outside the new range of movement. If so, simply reset the memory positions.

If you attempt to revise a previously set upper or lower limit and it is outside of the existing range, you will need to remove the previously set upper/lower limits first.

# Controller - Programming

## HANDSET LOCK (some models)


To lock the handset:

Press and hold the "M" button (about 5 seconds) until the LED display switches to "S-" and then to "LOC." Release the button.

To unlock the handset:

Press and hold the "M" button (about 5 seconds) until the LED switches from "LOC" to the height display. Release the button.

## CHANGING INCHES TO CENTIMETERS (some models)

Press the DOWN button on the Handset (part 7) until the base reaches its lowest position. Press and hold the DOWN button again until the LED display reads "RST". 

Press and hold the 2 button (about 5 seconds) while the LED flashes "RST" and then switches to either:


10.3 = cm

10.4 = inches

Release the 2 button. Press and hold the 2 button again until the desired setting is reached. Once the chosen setting is displayed, release the button and wait about 5 seconds for the display to return to "RST".

Finish the reset process by pressing and holding the DOWN button until the desk lowers a little bit more, slightly rises and stops. Release the button. The new measurement setting is saved and your desk is now ready to use.

## CHANGING ANTI-COLLISION SENSITIVITY (some models)

Press the DOWN button on the Handset (part 7) until the base reaches its lowest position. Press and hold the DOWN button again until the LED display reads "RST". 

Press and hold the UP button (about 5 seconds) while the LED flashes "RST" and then switches to either:

10.5 = 10 kg.pressure (most sensitive)

10.6 = 15 kg pressure (middle setting)

10.7 = 20 kg pressure (least sensitive)

Release the UP button. Press and hold the UP button again until the desired setting is reached. Once the chosen setting is displayed, release the button and wait about 5 seconds for the display to return to "RST".

Finish the reset process by pressing and holding the DOWN button until the desk lowers a little bit more, slightly rises and stops. Release the button. The new anti-collision sensitivity setting is saved and your desk is now ready to use.

# Controller - Troubleshooting



## Most issues will resolve by re-setting the base

See re-set instructions on previous page.

**Note:** Please make sure there is nothing under the base before setting to its lowest level 9.9". If the desk is obstructed it will not reset properly.

Please ensure that all connections are tight and in tact before further troubleshooting.

ISSUE	SOLUTION
ASR/RST Error Code	Reset the base.
No power/LED light on control box is off	The control box may be damaged – contact us for replacement.
E01/E02/ Error Code (column overload protection, mechanism abnormal stop)	1. Reset the base. 2. Check the tightness of the cables/connectors if resetting the base does not work. 3. If the issue persists, please contact our <b>Workspace48</b> Customer Care.
E07/E08 Error Code (signal feedback abnormal)	1. Reset the base. 2. Check the tightness of the cables/connectors if resetting the base does not work. 3. If the issue persists, please contact our <b>Workspace48</b> Customer Care.
H01 Error Code (Controller Overheat)	Disconnect the power for 1 minute and then reconnect the handset.
Handset Display Error (eg, "88.8")	The handset may be damaged – please contact our <b>Workspace48</b> Customer Care.